

Customer Feedback - Complaint Form



What do you think we should do?

Do you consider this to be a complaint of a racist nature? (Please tick one box)	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Are you appealing against a previous decision? Yes No

If 'Yes' when was the decision given? / /

Please give details of the decision and why you are appealing.

Your signature:	Date: / /
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What happens next?

We will:

- Send you an acknowledgement within 2 working days of receiving this form; tell you who is looking into your complaint; and
- Send you a full reply within 10 working days.

By answering the following questions, you will help us make sure we give a good and fair service to all the people in the community. (please tick the relevant boxes.)

Are you:	Male	<input type="radio"/>	Female	<input type="radio"/>
Do you have a disability?	Yes	<input type="radio"/>	No	<input type="radio"/>
Are you:				
British	<input type="radio"/>	Indian	<input type="radio"/>	
Irish	<input type="radio"/>	Pakistani	<input type="radio"/>	
White & Black Caribbean	<input type="radio"/>	Bangladeshi	<input type="radio"/>	
White & Black African	<input type="radio"/>	Other white background		<input type="text"/>
White & Asian	<input type="radio"/>	Other mixed background		<input type="text"/>
Chinese	<input type="radio"/>	Other black background		<input type="text"/>
Caribbean	<input type="radio"/>	Other Asian background		<input type="text"/>
African	<input type="radio"/>	Other ethnic group		<input type="text"/>

When you have filled in this form, please send it to (No stamp required):
Improvement Team, Customer Feedback,
Forest of Dean District Council, FREEPOST GR1605, GL16 8ZZ